

Supportive Services Guide

OPERATING HOURS:

Summer (Apr-Oct): M-F 6am-12pm, 1-2pm
Winter (Nov-Mar): 7 days a week, 6am-12pm, 1-4pm

HOPE UNIVERSITY education programs provide numerous classes for everyone each weekday. Check the schedules posted in the activity center for class listing.



You will earn 40 points each time you attend a class, then you can spend these points in our **STORE**, which is open weekdays, 8:15-8:45 A.M.



The **SUPPORT DESK** is open weekdays 7:00-noon and 1-2 P.M. We can answer questions, provide over-the-counter medications, and more.

SUPPORT COORDINATORS assist with helping you achieve your goals, including housing. Sign up at the support desk at 8am.



SHOWERS are available from 6:00-8:00 in the morning. Basic toiletries are available during these times.

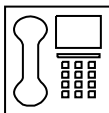
You may receive your **MAIL** at Room In The Inn. Simply use our address as your own:

**705 Drexel St.
Nashville, TN 37203**



MAIL PICK-UP TIMES:

Weekday Mornings: 6:00-7:00
Afternoons (Apr-Oct): 1:00-2:00
Afternoons (Nov-Mar): 2:30-3:30



TELEPHONES are available for your use in the activity center. Please limit calls to 10 minutes.

We provide a phone message service. Messages are posted daily in the activity center. The message phone number is **615-242-0658**.

We have **SECURE STORAGE** for your important documents and medications. See a staff member at the support desk for assistance.



Sign up for **FOOD STAMPS** here Tuesdays, Wednesdays and Thursdays. The list is taken at 7:00am at the support desk.

Information on services for **VETERANS** is available. Please check in at the support desk to connect with our veterans coordinator.



LUNCH is served in our dining room at noon every Monday, Tuesday, Thursday, and Friday. Tickets are distributed at 10:15. Sunday morning **BREAKFAST** is served at 9:00am.

Our **CAREER CENTER** is open every weekday morning beginning at 9:00am to help get you connected with employment. The best way to begin is to attend "Let's Kick It" at 9:00am.



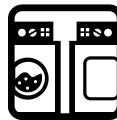
STORAGE for your important belongings is available. Using points you've earned by attending classes, storage vouchers may be purchased in the Campus store. Storage units are renewable on a monthly basis. Access your storage 1:00-1:30 each weekday near the elevator.

A **FOOT CLINIC** is offered every Monday morning from 9:00-11:00. Sign up at the support desk beginning at 7:00.



A **LEGAL CLINIC** is offered the third Wednesday of each month, 9:00-11:00 A.M. Free legal assistance is provided with civil, criminal, and Social Security disability matters.

We offer **HAIRCUTS** on Tuesdays. Get your ticket at 7:00am at the Support Desk.



LAUNDRY service is available for those with a voucher purchased in the store using your points. Sign up at 6:00 in the courtyard.

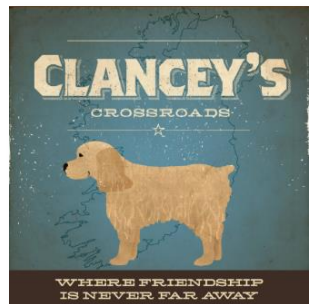
LISTEN INN, our monthly concert series, features a guest songwriter on the first Tuesday of each month at 1:30.



Room In The Inn is a **RECOVERY** community. Daily alcohol and drug meetings are held at 9:00am and 1:30pm. Recovery Power Days feature special events and speakers on the second Thursday of the month.

Notes

Lined area for notes with horizontal ruling.



Clancey's
Crossroads Cafe

Open 8:00-10:00am
Monday, Wednesday,
Thursday, and Friday

Vouchers are available
in the store.

Coffee, Refreshments, Live Music, and more!



Through the power of *spirituality* and
the practice of *love*, we provide
hospitality with a respect
that offers *hope* in a
community of non-violence.

PARTICIPANT RIGHTS AND RESPONSIBILITIES

All participants have the right:

- to use our services without discrimination.
- to be safe and to be treated with dignity and respect.
- to be treated objectively and professionally.
- to participate in the development of program goals and plans.
- to be served in confidence, except in situations involving criminal activity.
- to have access to a formal grievance process.

All participants are responsible for:

- following our policies, procedures and instructions.
- respecting the property of others.
- being alcohol and drug free while on Campus property.
- treating others with dignity and respect, and behaving in a way that is free from violence, threats and intimidation.

BEGIN YOUR JOURNEY WITH
INN THE KNOW
NEW PARTICIPANT ORIENTATION
WEEKDAY MORNINGS AT 8:15 A.M.

Home is where the  is.